

SOHO Designer Furniture Chair & Bar Stool Warranty Conditions:

Subject to the limitations set forth below, *SOHO Designer Furniture* warrants that it shall within 12 months after delivery of any of their products, repair or replace failed, unsafe or defective products. The aforesaid warranty is subject thereto that:

- The goods supplied have not been altered after leaving the company's control.
- The goods supplied have not been exposed to abuse or exposed to any use other than what the product was manufactured for (including but not limited to excessive exposure to sunlight or extreme freezing weather).
- The products are not to be cleaned with abrasive cleaning products.
- The assembly of the products have been carried out correctly according to provided assembly instructions, or by an approved assembly technician.
- The goods have been inspected by *SOHO* in order to evaluate/determine the reason of the products malfunction (before the customer will be entitled to its replacement/repair).

Any claim for defective goods must be submitted to the company in writing. *SOHO* will not be liable in terms of this warranty under circumstances where such unsafe product characteristic, failure, defect or hazard did not exist in the goods at the time that it was supplied by them. No goods may be sent back without written authorisation.